

Rolling Hills Bank & Trust

A Homeowned Bank Investing In Hometown People

June 15, 2017

To Our Valued Customers:

At Rolling Hills Bank and Trust it is our mission to constantly seek out ways to better serve our customers and stay competitive in the market. That means adopting new technologies to allow you to enjoy the latest and most convenient products available. Our customers asked for an Online Banking Mobile App that had even more features. You asked for the ability to retrieve your User ID and Password without contacting the bank. You asked for the ability to easily navigate from feature to feature. You asked, we listened, and we feel we have DELIVERED.

Our new Online Banking Mobile App will be available beginning Monday June 26th. It is loaded with exciting features that we are certain you will enjoy. Besides the features you already enjoy such as Mobile Deposit, Bill Pay and E-Statements we have added many exciting new features, a few of which are listed below:

A2A-External Transfers-Allows you to send funds to your accounts at another financial institution.

Picture Pay-Allows you to pay a bill by simply taking a picture of it.

P2P-Pay a Friend-Allows you to pay a friend through your Mobile Device.

Password Reset-Allows you to reset your own password without having to contact the bank.

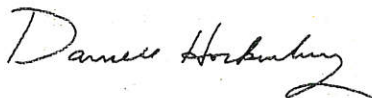
User ID-Puts you in control of retrieving your User ID if needed.

These are just a few of the many new features you will find with our new Online Banking Mobile App. We have made signing up easy. You will keep your current User ID and will only have to create a new password. In the next few days you will receive a separate mailing which will include detailed instructions to sign up for Online Banking on Apple, Android and Desktop platforms. It will also include instructions on how to utilize the many additional features that will be available to you.

On the back of this letter we have included some helpful hints and suggestions which will make this transition go smoothly.

Once you try this new product we are confident you will be as excited to use it as we are to offer it. As always, if there are any issues, please call any of our banking locations and allow us to assist you.

Sincerely,



Darrell L. Hockenberry
President/CEO

1307 E. 7th Street * Atlantic, Iowa 50022 * 800-630-1210 * FAX 712-243-1423

Branch Locations: Adair * Anita * Carson * Casey * Griswold * Menlo * Rippey * Stuart * Walnut * Brewster * Worthington

HELPFUL HINTS/SUGGESTIONS

- If your User Name contains a space, the space will not be in your new User Name
Example: Jane Doe will now be JaneDoe
- If you are a bill pay user, please be aware that we have made arrangements for all of your vendors to transfer over to the new system
- We would ask that you please check and update if needed, your phone number, cell phone number and e-mail address. This can be done online, on our current system, by clicking on the Services tab and then clicking on Change Info-please have this done by June 23rd if possible
- Please be aware that any Alerts or Reminders you have set up will **NOT** transfer to the new system and will have to be set up again
- Any Nicknames you have established also will **NOT** transfer over, so if you like to identify your accounts by these Nicknames we suggest you go in and set those up as soon as you log into the new system